

PRIVATE CARE DORCHESTER LTD

CLIENT CONTRACT

CLIENT NAME:

Address:

Postcode:

Interpretation

Carer means the client of Private Care Dorchester (Flat 52, Redwood House, Hawthorn Road, Charlton Down, DT2 9 UH).

Client (you or your) means the recipient of care introduced through Private Care Dorchester.

The Platform refers to the system which allows for the introduction, contracting, scheduling shifts, to be performed.

The Contract refers to this agreement.

Scope of Contract

1. This is an Agreement for the introduction of private, self-employed Carer(s) through the Platform of Private Care Dorchester Ltd.
2. The system will be run in line with the Terms and Conditions (copy attached).
3. Per requirement of client and as outlined in the contract between Client and Carer (which will be drawn up online by individual Carers):

Services

4. Any additional hours the Client requires may be booked directly onto the system with the Carer of your choice (dependent on availability).
5. The Carer is responsible for the provision of all reasonable protective clothing - gloves/aprons/masks, etc.

6. If your Carer of choice is unable to attend on any given day, you are welcome to choose another Carer from within the team or you may request your Carer to arrange this on your behalf.
7. All Carers are fully DBS checked and vetted to ensure legality in performance of their duties. Private Care Dorchester now offers the Carers free Carer liability insurance for times when they are on duty. The Carers are offered free online training after they have been contracting through Private Care Dorchester for more than six months.
8. All Carers will state their specific requirements as to their rate per hour and these may vary according to week days, Saturdays, Sundays and Bank Holidays.

Your Rights and Obligations

9. Where you have a specific requirement which requires specialist nurse/occupational therapist training, we would ask that you please arrange this and have the nurse/occupational therapist sign off and document this training for our insurance records (this is a requirement).
10. If you do not want to use care services agreed on the Platform due to admission to hospital, you will be required to pay a retainer of half the normal care hours up to 4 weeks.
11. If you are unhappy with Carer service at any time you should, in the first instance, discuss this with the Carer at the end of a working shift and give her/him the opportunity to rectify the situation on the next working shift.
 - a. Clients are welcome to contact Private Care Dorchester directly should any unforeseen circumstances arise.
12. It is recommended that the Client holds Carer Liability Insurance.

Fees and Termination

13. Private Care Dorchester is an introduction agency and with our live-in Carers we charge a one-off introduction fee, which is paid in weekly instalments with a minimum of 1 years instalment plan. This fee is to

cover our services involved in vetting Carers, running the platform and should there ever be a time where you dont have a Carer available, we will introduce you to other Carers on our platform to cover any care gaps and you wont be re-charged this fee again should you use multiple different live-in Carers during the course of this one year instalment plan.

14. Invoices will be drawn up by individual Carers on a Friday evening via the Platform.
15. Private Care Dorchester reserves the right to end this contract with two weeks written notice.
16. We can terminate the provision of services immediately if you:
 - a. Commit a material breach of your obligations under the attached Terms and Conditions or this Contract; or
 - b. Fail to make any payment under the Contract or invoices provided in relation to the care provided; or
 - c. Are or become or, in our reasonable opinion are about to become, the subject of a bankruptcy order or take advantage of any other statutory provision for the relief of insolvent debtor.
17. Should any Carer (as introduced by Private Care Dorchester) be taken on privately (or in any capacity) within 12 months of the termination of this agreement, a placement fee of £2,000 will be levied and will be due and payable immediately.
 - a. All Carers have contracts in place with Private Care Dorchester and are aware that this amount will be levied to individual Carers and Clients.

Please feel free to use the Private Care Dorchester website/Platform for any requirements as to change of time, additional hours, etc.

CLIENT INFORMATION

Mobile Reception/Wi-Fi: Yes/No

Driver Required: Yes/No

Car Available: Yes/No

Cooking Requirements: Yes/No

Specific Dietary Requirements: Yes/No

Pets: Yes/No

Smokers: Yes/No

Additional Help Needed: Yes/No

Signed

[CLIENT NAME]

Signed:.....

Private Care Dorchester Ltd

Date:

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